

Help Line Numbers Over WCR

S.No.	Services/ Complain/Help Line	Division	Telephone/CUG Nos.	
			Railway No.	BSNL/CUG No.
1	Complaint	JBP, BPL & Kota	198	198
2	Directory Information	JBP, BPL & Kota	JBP-198 BPL-016-5888 KOTA-44198	197
3	Indian Railway Train Enquiry System	JBP	***	139
		BPL	139	
		Kota	***	
4	Manual Train Enquiry System	JBP	55145 & 55111	***
		BPL	HBJ -5130	***
		Kota	44250	***
5	Disaster /Crisis Management	JBP	54261, 54262, 55962, 54263 & 54264	0761-2626687 , 2626688 & 2677492
		BPL	5780 & 5781	0755-2488302 & 2488306
		Kota	45050,45052,45054,45056, 45058 & 45060	0744-2476172, 2476173
6	Train Accident Information No. (1072)	JBP	***	JBP-0761- 2677638,2677639,2677640,2677641 & 2677642 KTE- 07622-297404 & 297468.
		BPL	***	0755-2489315 , 2489316 2489317,2489318, 2489319,4289412,4289968,4289998
		Kota	***	0744- 2467166,2467167,2467169,2467170.

7	Hospital Casualty	JBP	52111 & 55555	0761- 2620851
		BPL	016-7520,6520	0755- 2746663, 2740389 (I/Coming only)
		Kota	017-44943, 102	***
8	PNR Enquiry System	JBP	***	139
		BPL	139	
		Kota	***	
9	Raildoot Seva	JBP	55778	0761-2676767
		BPL	100	0755-4222101
		Kota	44986	0744-2467152
10	Toll Free Help Line No.in Security Control	HQ	***	1800-2330044
11	Vigilance Help Line	HQ	***	0761-155210
12	Broad Band Complaint	JBP	55858	1957
		BPL	5818, 5848	1504
		Kota	44098	1504
13	Railnet/Internet	JBP	55858	***
		BPL	5818, 5848	
		Kota	44098	
14	RPF Thana	JBP	55760,55770	0761- 2621091
		BPL	5756 ,5764 (HBJ) 6760,6752(BPL)	0755-2557327(HBJ) 2735508(BPL)
		Kota	44280&44286	0744-2464811
15	G.R.P Thana	JBP	55782,55788	0761- 2677953
		BPL	5762 (HBJ)	0755-2443795
		Kota	44284	0744-2440707
16	Commercial SMS- Seva complaint	JBP	***	9752415960
		BPL	***	9752416996
		Kota	***	9001081777

17	Commercial complaint Management System	HQ	***	9752415991
18	Fire help line No. in Zonal Security Control	HQ	***	9752415555
19	Indian Railway Security Help Line Number (1322)	JBP	***	0761-2629207 0761-2629108
		BPL	***	0755-2475974 0755-2475975
		Kota	***	0744-2467194 0744-2467195