

Annexure-A

Warranty & AMC clause are as under-

Warranty period	24 months from the date of commissioning or 30 months from the date of supply. (Maximum two weeks will be allowed for attending and rectification of faults during the warranty period. A penalty of 0.5% per week of the contract value will be levied for delay in response time for attending and rectification of faults beyond specified time & maximum penalty to be levied on account of warranty failure will be 5% of contact value calculated during whole warrantee period and after that if there is any delay on the part of supplier, purchaser shall be entitled for encashment of WG bonds.)
Annual maintenance contract	Tenderer are required to quote separately for post warrantee AMC for a period of five years after expiry of the warranty period of the M&P along with their offers. The AMC charge would be added to the FOR destination price quoted for M&P for the purpose of comparative evaluations of offer. AMC charges will be include all costs of personnel, spares etc except the cost of consumables required for day-to-day operation. For the purpose of calculating the total cost of offer, the basic cost + taxes etc of the offer and comprehensive AMC cost up to the period of 5 years will be added up & considered for inter-se ranking of the offer. For the maximum down time & respons time and for penalties to adhere to the same, the detail is given in warranty terms

For Controller of Stores