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Schedule – B

Special conditions of the indent

Only those offers which confirm to these conditions will be considered eligible for evaluation of the offers:

SL	Clause	Indent conditions
1	Inspection	<p>a) For imported items (if any): Visual inspection of RITES of following items at consignee site:</p> <ul style="list-style-type: none"> i) Document verification i.e. shipment details, certificate of origin, bill of lading for imported item. ii) Outer packing received in good condition iii) Physical condition verification of the item after unpacking and damage of equipment during transportation, if any. iv) Manufacturer test certificate (OEM test certificate) and guarantee & warranty certificate verification. <p>b) For indigenous items: RITES will inspect the material as per approved QAP and GA drawing at consignee site or inspection should be carried out at different locations as per the requirement of supplier which shall be mentioned in their offer.</p> <ul style="list-style-type: none"> i) In addition to inspection of individual equipments as above, the complete laundry equipments shall also be inspected by RITES after receipt of the same at the Consignee's end and RITES will issue a Inspection Certificate for complete set (all components of the Plant) before installation & commissioning.
2	Mandatory Equipment	<ul style="list-style-type: none"> 1) The tenderer has to supply all the machines/plant as per the annexure and the same has to be installed and commissioned at the premises along with the all necessary seamless pipe and connection. The entire steam pipeline should be seamless. However for more durability and avoiding rust problems, the other pipe lines only for water transfer, the CPVC pipe acceptable as alternate material. In any case supplier shall be ensured the safety of plant and equipment while selecting the alternate material of pipe. 2) The firm will properly insulate the steam pipes at their cost. 3) Railway will provide the foundation location of the machines/plant as per the drawing submitted by the firm 4) Railway will provide the centralized control panel along with power supply distribution for each machines. 5) During installation the water and electricity will be provided free of cost by Railways. 6) Railway will provide water connection point upto the plant, however distribution to the individual machines will be done by

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		<p>contractor at their cost.</p> <p>7) Railway will provide air inlet connection upto the plant. However, distribution inside the plant upto the machine is to be done by tenderer at his own cost.</p> <p>8) Railway will provide water storage tank of capacity approx 10,000 ltrs. The same can be enhanced as per the requirement in future. However, the connection to the machines with pipes as well as water softener plant will be done by contractor at their cost. For pipe line material, refer item 01 above.</p> <p>9) All the exhaust line, condensed line, drain line and steam line etc and their fittings inside the laundry will be in the scope of work of contractor and should comply to IS or IBR.</p>
3	Warranty	<p>a) Warranty period for M&P will be 24(twenty four) months. A maximum period of 48 hours will be allowed for attending and rectification of faults during the warranty period.</p> <p>b) Maximum down time during the warranty period will be 10% (ten percent) calculated on quarterly basis.</p> <p>c) A penalty of 0.1% (Zero point one percent) per day (including Saturday and Sunday) of the contract value will be levied for delay in response time for attending and rectification of faults beyond specified time of 48 hrs during the warranty period as detailed above.</p> <p>For intimating breakdown at least two mobile numbers and two e-mail addresses should be provided by the contractor. SMS and e-mail will be sent to their mobiles and e-mail will be treated as the time/date of breakdown</p> <p>d) If the cumulative breakdown exceeds 10% (90% uptime) including Saturdays and Sundays during any quarter purchaser shall be entitled for encashment of WG Bonds and forfeiting the balance payment. In such case the bad performance of firm during the warranty period, the same should be recorded and circulated to all Railways. The same should be given due regard in deciding future orders on the firm and when evidence to the contrary is not available; the firm's offer may be even rejected.</p>
4	Make/Model & Technical literature	<p>i) Firms must quote Make and Model for all the equipments to be procured as per Annexure.</p> <p>ii) The make & model number quoted by the firm for above items should tally with the original printed catalogue, which must be submitted with the offer.</p>
5	Supply, Installation & commissioning	<p>The material shall be supplied as per IRS conditions. However, in case if suppliers request for additional time to supply any one or two items, the same will be considered on the basis of merit of the case. However, overall supply time shall be not more than 120-days.</p>

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		Firm would be required to carry out a joint check at the consignee's end along with the consignee, immediately on receipt of the machine by consignee. Firm shall install and commission the material/machine within 30 days from the date of intimation for readiness of the site given by the consignee. The material/machine performance shall be watched by the consignee for a period of three months, before the final commissioning certificate is issued.
6	Proving test certificate	Providing test certificate will be issued by the consignee after complete satisfactory performance of the machine for a continuous period of 30 days from the date of final commissioning.
7	Atmospheric condition	The material/machine offered shall be suitable to work smoothly under the prevailing conditions of both temperature & humidity throughout the year from time to time in Bhopal area.
8	Deviation	The tenderer should certify that the plant offered fully meets with the specification. The tenderer shall clearly indicate the details of deviations if any and their implications with the relevant statement of deviation.
9	Proof of authorized dealer of OEM	The tenderer should provide satisfactory evidence that for offered washer extractors, tumbler drier, flat work ironers and boilers, he is the OEM OR the authorized dealer of OEM. The valid certificate to be enclosed with the offer.
10	Past supply credential	The bidder should have experience in supply, installation & commissioning of mechanized laundry equipment for 01 ton per 08 hour shift capacity for Indian Railways or Hotels/Resorts (minimum 3 stars) or Hospitals (minimum 200 bed capacity). The bidder should be an OEM or an authorized agent/authorized dealer of OEM whose equipments /machines he is proposing to supply. Said authorization should be valid at least up to a period of three years after expiry of the warranty period as per " schedule and special terms and condition of contract" of tender document. The scope of said authorization should include provision of after sales services, warranty support, AMC, supply and fitment of spare parts/machine consumable etc. Moreover, the bidder shall have to submit attested certificates from OEMs that in the event of withdrawal of their authorization by them during warranty period for any reason whatsoever, the OEM shall themselves be liable for ensuring warranty maintenance of their machines/equipments as per the same terms and conditions of the contract. However, the security deposit of the tenderer shall be liable for forfeiture in case of said withdrawal of their authorization by the OEM. Supporting documents i.e. P.O. Receipt Note, commissioning certificate etc are required to be furnished along with the offer.
11	Satisfactory	Bidder should submit satisfactory performance certificate for at least

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	performance equipments	12 months from the consignee for supply installation and commissioning of mechanized laundry in Indian Railways or Hotels/Resorts (minimum 3 star) or Hospital (minimum 200 bed). The mechanized laundry must have washer extractor, tumbler drier, flat work ironer and boiler. Certificate should mention name and contact number of the person issuing the certificate. A copy of the Receipt Note and commissioning certificate from consignee should also be submitted along with the offer.
12	Training	Technical experts of the manufacturer during commissioning of machine will fully and adequately train the operator/ maintenance staff as nominated by the consignee free of cost.
13	Payment	M&P standard condition will be followed.
14	Special features	Special features, if any, incorporated into the material/machine, shall be indicated separately by the tenderer, clearly indicating the advantages of the features.
15	QAP & GA drawing	Firm should submit tentative QAP/GA drawing along with the offer for all indigenous components/items. The accepted bidder will have to submit the final QAP/GA drawing within 30 days from the date of receipt of P.O. for approval. For better understanding of proposed plant and its planning, a layout of Building in which plant and equipment has to be commissioned is enclosed herewith.
16	AMC	AMC will be separately processed after completion of the guarantee period.

~~Umar~~
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