

WEST CENTRAL RAILWAY.  
MD's Office, JBP  
No.MD/CH/WCR/JBP/CT Scan.  
Date: 21.4.222.

**-: NOTIFICATION FOR OPEN TENDER :-**

On behalf of President of India, tender is invited for installation of CT Scan centre on PPP ( Public Private Partnership) mode in Central Hospital, WCR Jabalpur for 10 years on open tender basis . Annual licence fee is fixed at Rs.5,18,900/- ( Rs.Five Lakhs Eighteen Thousand Nine Hundred only yearly fee ) . The tenderer has to install 128 slice CT Scan machine bearing all charges for modification of the site alongwith day to day maintenance, manpower, electricity, water charges etc. The tenderer has to follow all rules and laws related to the CT Scan centre.

The tender form will be available in the Office of Medical Director, Central Hospital, WCR Jabalpur from 22<sup>nd</sup> April 2022 till 10<sup>th</sup> May 2022 till 16:00 hours. The cost of tender form is Rs.2000/- (Rs. Two Thousand only) and the same to be deposited in Railway revenue and the receipt of the deposit to be submitted for issue of Tender form. The last date of submitting the complete Tender form is on 11<sup>th</sup> May 2022 till 16:00 hours. No tender form will be accepted after 16:00 hours of 11<sup>th</sup> May 2022. Details of terms and conditions are mentioned in the tender form.

The tender form can be downloaded by clicking the link [www.wcr.indianrailways.gov.in](http://www.wcr.indianrailways.gov.in). Downloaded form to be submitted with the proof of depositing Rs.2000/- in WCR Railway revenue account.

Zerox copies of the certificates and documents to be submitted alongwith tender form in support of the information given by the firm in the tender documents.

  
Medical Director,  
Central Hospital, WCR Jabalpur  
चिकित्सा निदेशक,  
केन्द्रीय चिकित्सालय, प.म.रेल, जबलपुर.  
Medical Director,  
Central Hospital, W.C.Rly., Jabalpur.

WEST CENTRAL RAILWAY.

CENTRAL HOSPITAL, JABALPUR.

OFFICE OF MEDICAL DIRECTOR

DATED : 20.4.2022.

**TENDER DOCUMENT FOR THE WORK OF INSTALLATION OF CT SCAN CENTRE ON PPP MODE.**

No. MD/CH/WCR/JBP/CT SCAN ON PPP MODE.

1. NAME & ADDRESS OF THE TENDERER :
2. PAN CARD NUMBER
3. AADHAR CARD NUMBER
4. INCOME TAX RETURN FOR THE LAST 03 YEARS :
5. CGHS EMPANELMENT CERTIFICATE :
6. CERTIFICATE OF EXPERIENCE IN THE FIELD
7. PHONE NUMBERS FOR COMMUNICATION :
8. NAME AND MOBILE NUMER OF THE FACILITY PERSON

**INFORMATION ABOUT THE CT SCAN MACHINE**

- 1 CT Scan machine manufactured by ,year of manufacture :
- 2 Model type/make of the machine.
- 3 CT- slice- Specifications
- 4 Details of the other specifications :
- 5 Cost of the CT Scan machine :
- 6 Warranty period :
- 7 Details of the AMC/CMS, name of firm, period etc :

## PREMIUM OFFERED FOR SETTING UP OF CT SCAN CENTRE ON PPP MODE.

| MINIMUM PREMIUM DECLARED BY RAILWAYS<br>FOR SETTING UP OF CT SCAN CENTRE ON PPP<br>MODE FOR ONE YEAR | PREMIUM AMOUNT OFFERED BY THE<br>TENDERER FOR SETTING UP OF CT SCAN CENTRE<br>ON PPP MODE FOR ONE YEAR (rupees in figures<br>and in words) |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Rs. 5,18,900/- (In words Rupees five lakh<br/>eighteen thousand and nine hundred only)</b>        |                                                                                                                                            |

NB : Please note, in case of discrepancy, amount mentioned in words will be taken as final .

Signature with date.

SEAL

### **Bidding Process:**

1. Premium will be the deciding factor for selecting technically suitable partner during tendering process.
2. The yearly premium to be paid to Railways is decided to be minimum Rs. 5,18,947.2/- per year, the amount is rounded up to Rs. 5,18,900 (Rs. Five Lakh Eighteen Thousand and Nine Hundred Only). The tender will be decided by the premium quoted by the tenderer. Tenderer quoting the Highest amount of premium per year will be deciding factor for awarding the tender, provided the tenderer full fills all other conditions as laid down and decided by the tender committee.
3. Yearly premium as accepted is to be deposited every year on 1<sup>st</sup> April (grace period for deposit not beyond 30<sup>th</sup> April)
4. The tenderer has to deposit the whole amount of yearly premium lump sum in one installment to Railways (Sr. DFM/JBP) within 30 days of acceptance of the tender, failing which the offer will be treated as CANCELLED.
5. After 10 years or earlier as decided by Railways open tender will be floated again for the same work.
6. Lock in period will be for seven (07) years which is further extendable based on performance. The extension shall not be given for a period beyond ten (10) years from the date of initial agreement.
7. Private partner should have a minimum experience of 3 years for providing the CT/MRI/PET services in an institution and should be registered with the concerned authority, if any, and should have achieved a minimum financial turnover of Rs. 3.0 Cr.
8. The tenderer has to deposit the amount of 3% on premium decided to Railways, as PERFORMANCE GUARANTEE to (Sr. DFM/JBP) within 21 days of the issue of LOA. Performance guarantee deposited will be returned to the successful tenderer after completion of the agreement period.
9. **Form of PBG:-** Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per Gem GTC.). DD should be made in favour of Sr. DFM/JBP payable at Jabalpur.
10. **Penalty Clause:** - Proposed a penalty of token amount of Rs. 1000/- per day for breakdown of CT scan machine beyond a period of 24 hours from the day of breakdown. The provision of penalty will be invoked for any other reason also for not doing the CT Scan beyond a period of 24 hours. However, the tenderer should take every appropriate action to bring back the machine or condition for proper functioning and the details to be apprised to the MD/CH/on daily basis.
11. Tenderer should arrange for free transportation of patients outside for getting the CT scan done when the machine is out of order.
12. The contract may be terminated in case the service provider is not able to carry out the work despite notice given by either party with three (03) months advance written notice without assigning any reason. The bank guarantee deposited will be forfeited by the Railway in case termination is on account of default of the Service provider.
13. Qualified Radiologist must be available in the CT Scan centre at least 02 hours daily, which will help in timely availability of the reports and improve the quality of the reports.
14. Railway has no liability whatsoever for safety, security, maintenance of the CT-Scan centre.
15. The tenderer has to keep the premises clean and keep all records relevant to the CT-Scan centre and submit all returns timely to State Authorities as per rules.
16. Tenderer should maintain quality of CT-Scan and reporting.

### Terms & Conditions:

1. The Service Provider will shoulder all responsibilities to procure, maintain and operate the equipments and other required medical and non-medical items for the unit at its own cost.
2. CT –Scan of Railway beneficiaries should be done on priority. The period of delay to get the CT-Scan done: - • less than 02 hours - No penalty • 02-04 hours – 10% of the charges of CT-Scan will be deducted • More than 04 hours – 20% of the charges of CT-Scan will be deducted. However if Railway is satisfied that the delay is unavoidable, then no penalty will be deducted.
3. Railway will be the public partner of the project and pay to the Service Provider, for its services provided to the Railway beneficiaries, as per prevailing CGHS rates of that city for the services which they would be providing, to be done on priority basis for Railway beneficiaries. The tenderer should offer minimum 20% concession on their prescribed rates for all CT Scans done for Railway beneficiaries whose rates are not listed in the CGHS rate list. The private partner will provide a list of prescribed rates of all such CT scans whose rates are not available in the CGHS rate list and also mention the rates that they will charge the Railways for conducting such test.
4. The Private Partner will pay for water, electricity, space along with a premium to Railway at the rate to be decided mutually for the space provided. Premium will be the deciding factor for selecting technically suitable provider.
5. No subletting of any part or whole of the process/infrastructure/services shall be allowed.
6. On expiry of the contract, the Service Provider will take away all the equipment and consumables that are under his ownership, without disturbing the physical infrastructure provided by the Railway administration. After expiry of the contract term, a grace period of 4 weeks will be allowed for removal of all equipment/consumables from the premises. If the Service Provider fails to clear the premises within this time frame, Railway will be at liberty to dispose of the same, as deemed fit.
7. Further, any alteration/extension/civil work done by the private partner with the approval of the Railway shall be transferred to the Railway at the end of the contract period.
8. The Railway administration will provide the space and the building in the existing infrastructure for setting up the Centre. Before bidding, the Service Provider is advised to visit the site and see the available infrastructure for the proposed Centre. Any alteration or addition, if any, required shall be done by the Service Provider at his/her own cost.
9. Electricity and water connection will be provided by the Railway to the handed over building/space. No fresh fittings or pipelines will be laid down by the Railway administration. No civil or electrical job inside the handed over portion of the building will be taken up by the Railway administration. Service Provider will make his/her own arrangement inside the allocated space for any additional requirements at his/her own cost and will also have to bear the expenditure incurred on electricity and water. An officer shall be nominated by the Medical Director of the Railway administration to co-ordinate with the Service Provider.
10. With a view to provide freedom of work & independency there will be minimum interference from the public partner i.e. the Railway administration. Electricity and water charges, for space would be paid by the service provider. No new civil, electrical or any other work will be taken over by the Railway administration. The available space and infrastructure can be examined under intimation to Railway administration authority for feasibility of the project by the Service Provider before submitting the tender.
11. All arrangements, which are not in the scope of the Railway administration, as mentioned above, but needed for the provision of service, have to be provided by the Service Provider. The repair and maintenance may be undertaken after taking due approval from the concerned Railway administration of the electrical lines, water pipe-lines, air conditioning fitting and any other type of fittings, if required inside the building after is handed over to the Service Provider. The Service Provider has to procure all medical and non-medical equipments, furniture, beds, linen, mattresses, stationary, drugs, dressings,

consumables, non-consumables etc. & all qualified man power, any other material or service required (AMC/CMC) to run the CT/MRI services, at his own cost.

12. The arrangement of electricity and water, if available as central supply shall be made available by the Railway administration. In case there is any failure in the electricity or water supply, ad-hoc or emergency arrangement for the proposed Centre has to be made by the Service Provider himself at no extra cost to the Railway administration.
13. Compliance to all the statutory regulations like PNDT, AERB etc. shall be the responsibility of the service provider. Copy(ies) of the relevant certificate are to be submitted to the Railway administration thereafter. The service should be started and Agreement entered into after getting the due sanction from Railway administration.
14. All the discards should be disposed off as per the standard disposal guidelines issued by the respective State Governments.
15. Service Provider should make alternative arrangements of similar quality in the event of breakdown of the services as his own cost. In case the Service Provider fails to make such arrangements, any damages claimed by the patient shall be the responsibility of the Service Provider. The Service Provider shall be given a maximum down time of twenty four (24) hours by the Railway administration.
16. The Service Provider has to permit in his CT/MRI/PET unit, the under graduate and postgraduate medical students of the hospital for training purpose. The consultants should provide training in CT/MRI to undergraduate/post graduate medical students, if desired by the Railway administration without any condition or cost. For medical education purpose, this unit will be considered as the integral part of the Hospital.
17. The Service Provider will do the desired tests and issue the reports to the patient within twenty four (24) hours to the OPD patients (provisional reports to be issued within one (01) hour to emergency patients and for other indoor patients within twelve (12) hours.
18. Centre will at least be open from 8:00 am to 6:00 pm, and shall also provide facility in off hours by keeping an emergency team in centre/or on call basis to cater to any emergency. Call team should be able to start the service within a period of one (01) hour after receiving information from the authorized Railway person.
19. Service Provider will be authorized to make changes in fitting, cabling, etc. as per requirement for operating equipment with permission from Railway administration. No modifications of permanent structure will be allowed without prior approval.
20. Provision of Consumer Protection Act and RTI Act are applicable to the Service Provider.
21. All the applicable laws and land including Minimum Wages Act, ESI Act, EPF Act etc. shall be the responsibility of the service provider in regard to the employees engaged for the desired services.
22. The Agency/Contractor shall be fully responsible for all liabilities, which may arise in respect of its staff due to any Industrial Dispute or Compensation payable under the Employee's Compensation Act, or any other Industrial legislation or any other legal matter and in the event if any liability comes to be borne by Railway, the same shall be recoverable from the agency. Railway shall not be responsible for the staff employed by the agency.
23. The various records required to be maintained under the applicable labour laws and labour legislation, should be made available for Scrutiny by the Agency/Contractor to the authorized representative (s) of Railway & other Statutory Authorities as and when required.
24. The Agency/Contractor should abide by the rules, regulation, bylaws, statutes etc. made applicable by the Central, State Government and other local authorities for execution of the up keeping and Sanitation jobs. It will be the responsibility of the contractor to ensure proper safety of the persons deployed to carry out the work. The contractor shall adhere to all prevalent safety rules and regulations of the unit and provide all necessary work related PPEs like masks, gloves Safety jackets, safety shoes etc.

25. The Service Provider will be allowed to render his services to "other than railway" patients as per their pre-decided rates provided that the Railway beneficiaries will get utmost priority for these services.
26. The Railway Administration will be at liberty to monitor the quality of services provided by the Service Provider on a periodical basis. Any shortcoming will be communicated to the Service Provider and rectification/action, if any will be done by the service provider without any delay. Monthly Reports must be sent to the Railway administration.
27. Regular patient satisfaction survey/grievances shall be carried out and shared between Service Provider and Medical Director. Corrective action taken should be intimated in writing to the Railway Administration authorities.
28. All disputes related to this will be limited to the jurisdiction of Honorable High Court of Jabalpur, MP.
29. The Contract will be governed by GCC of Service.