

WEST CENTRAL RAILWAY – A PROFILE

1.	Date of establishment of WCR	1 st April 2003																			
2.	Divisions of WCR zone.	Three (Jabalpur, Bhopal, Kota)																			
3.	Territorial jurisdiction	The territorial jurisdiction of West Central Railway is as under : - Khandwa (excluding) to Manikpur (excluding) via Itarsi and Jabalpur on Mumbai-Howrah route. (694.46 KMs.) (Route B) - Mathura (excluding) to Nagda (excluding) via Swaimadhopur and Kota on Delhi-Mumbai route. (544.78 KMs.) (Route A) - Gwalior (excluding) – Guna – Maksi (excluding) (441.70 KMs.) (Route D SPL & E) - Bina-Guna-Kota (302.56KMs.) (Route D & D SPL) - Katni – Bina (273.14 KMs.) (Route D SPL) - Bina to Itarsi via Bhopal on Delhi-Chennai route. (237.80 KMs.) (Route A) - Katni – Singrauli (excluding) (246.87 KMs.) (Route E) - Kota – Chanderia (excluding) (152.90 KMs.) (Route D) - Satna – Rewa (50.68 KMs.) (Route E) and - Jukehi – Kymore (23.38 KMs.) (Sidings) - Ramganjmandi – Jhalawar City (26.50 KMs.) (Route D)																			
4.	Number of districts covered by WCR	<table><tr><td></td><td>JBP</td><td>BPL</td><td>KOTA</td></tr><tr><td>Madhya Pradesh(32)</td><td>15</td><td>14</td><td>3</td></tr><tr><td>Rajasthan (11)</td><td>-</td><td>-</td><td>11</td></tr><tr><td>Uttar Pradesh (2)</td><td>2</td><td>-</td><td>2</td></tr></table>					JBP	BPL	KOTA	Madhya Pradesh(32)	15	14	3	Rajasthan (11)	-	-	11	Uttar Pradesh (2)	2	-	2
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5.	Total Route Kilometers	3110																			
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7	WCR owned Regular Trains	<table><tr><td>WCR</td><td>No. of Pairs</td></tr><tr><td>Reserved</td><td>48</td></tr><tr><td>Unreserved</td><td>40</td></tr></table>				WCR	No. of Pairs	Reserved	48	Unreserved	40										
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7.i	WCR Originating Regular Trains	WCR	No. of Trains								
		Reserved	81								
		Unreserved	61								
8	Annual number of passengers dealt	1087.43 Lakhs (Daily Avg 2.97 Lakhs) (Year 24-25)									
9	Gross Annual originating Revenue in Cr. (24-25)	Passenger Revenue - 2431.15 Other coaching Revenue - 176.82 Goods Revenue - 5280.14 Sundry Revenue - 334.78 Total originating Revenue - 8222.89									
10	Annual originating loading	52.76 MT (24-25)									
11	Number of stations open for passenger traffic (including halts)	299 (As on 01.06.2025)									
12	Stations as on 01.06.2025	Category	Bhopal	Jabalpur	Kota	WCR					
		NSG- 2 (100-500Cr)	2	2	1	5					
		NSG- 3 (20-100Cr)	4	7	3	14					
		NSG- 4 (10-20Cr)	7	4	6	17					
		NSG- 5 (01-10Cr)	13	15	13	41					
		NSG -6 (<1 Cr)	53	71	70	194					
		HG -2 (05-50 Lac)	2	3	2	7					
		HG- 3 (< 5 Lac)	7	9	5	21					
		TOTAL	88	111	100	299					
13	Sidings and goods sheds As on 01.06.2025		JBP	BPL	KOTA	WCR					
		No. of sidings	- 27	13	12	52					
		Private	- 22	12	11	45					
		Assisted	- 00	1	-	01					
		Military	- 05	0	01	06					
		No. of goods sheds	- 27	20	16	63					
		G/sheds (full rake)	- 24	17	9	50					
		G/sheds (half rake)	- 03	3	7	13					
		Round the Clock Working	- 24	13	5	42					
		Private Freight Terminal(PFT)	- 00	1	1	2					
		Gati Shakti (GCT)	- 2	1	0	3					
14	Number of PRS locations	47 (Jabalpur- 17, Bhopal – 20, Kota-10)									
15	Number of UTS locations	191 (Jabalpur- 73, Bhopal -57, Kota-61)									
16	Number of UTS cum PRS locations	76(Jabalpur- 24, Bhopal -21, Kota-31)									
17	JTBS (Station/Location)	7/24(Jabalpur-1/2, Bhopal – 6/22, Kota-0/0)									

18	STBA	164 (JBP-71, Bhopal -31, Kota-62)															
19	ATVM Stns /Machines	65/202 (Jabalpur-27/121, Bhopal-18/35, Kota-20/46) [155 Facilitator provided (JBP-93, BPL-26, KOTA-36)]															
20	NTES terminals	20(Jabalpur- 11, Bhopal -5, Kota-4)															
21	POS machines on WCR	Division / /Machines JBP/31 BPL/16 KOTA/10 WCR/57															
22	ATVM/ ATVM contribution of Unreserved Passenger (24-25)	202 (Jabalpur-121, Bhopal – 35, Kota-46) <table border="1"> <thead> <tr> <th>Division</th><th>No. of Pass</th><th>Amount</th></tr> </thead> <tbody> <tr> <td>JBP</td><td>22.59 %</td><td>20.07%</td></tr> <tr> <td>BPL</td><td>15.60 %</td><td>14.20%</td></tr> <tr> <td>KOTA</td><td>23.01 %</td><td>19.02%</td></tr> <tr> <td>WCR</td><td>20.26 %</td><td>17.72%</td></tr> </tbody> </table>	Division	No. of Pass	Amount	JBP	22.59 %	20.07%	BPL	15.60 %	14.20%	KOTA	23.01 %	19.02%	WCR	20.26 %	17.72%
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WCR	20.26 %	17.72%															
23	Coach Guidance System (Stations)	At 53 stations (Jabalpur-17, Bhopal -14 , Kota-22)															
24	Paperless Digital Chart Display	At 16 stations JBP,STA,SGO,REWA BPL,RKMP, GUNA, BINA KOTA, SWM, BTE,GGC,RMA,BWM,SGAC,SMVJ															
25	Face to Face Enquiry	At 22 stations (Jabalpur-8, Bhopal -10, Kota-4)															
26	Passenger Operated Enquiry Terminal	At 12 stations (Jabalpur-3, Bhopal -7, Kota-2)															
27	Public Address system	At 271 stations (Jabalpur- 99, Bhopal -79, Kota-93)															
28	Lift facility	59 (23 Stations) (BPL-6, ET-6, BINA-3, GUNA-2, BHS-2, NDPM-2, ASKN-1,NSZ-2, JBP-4, SGO-2, STA-1, MYR-2,PPI-2, REWA-2, NU-2, DMO-1,MML-3, KOTA-3,SWM-3, GGC-2, BTE-4, RMA-2, HAN-2)															
29	Escalator	At 8 stations (31 Escalators) (Jabalpur-5, Satna-2, Maihar-2, Madan Mahal-2,Katni-2, Bhopal -6, Itarsi-4,Bina-2, Kota-6)															
30	Important tourist locations	1)Jabalpur division (Madhya Pradesh): Pachmarhi, Bheraghat. Bandhavgarh, Kanha, Maihar, Khajuraho, 2) Bhopal division (Madhya Pradesh): Bhopal, Sanchi. 3) Kota division(Rajasthan): Ranthambhor, Bundi, Bharatpur.															
31	No. of TMS locations	JBP-59, BPL-41, KOTA 40= Total WCR 140 100% computerized RRs are issued. 99.29% of total freight accrued is made through EPS.															

32	No. of Weighbridges	Div	Total no. of WB	Railway	Private	Integrated with FOIS		
						Railway	Private	Total
		BPL	8	1	7	0	5	5
		JBP	25	13	12	11	12	23
		KOT A	5	2	3	2	3	5
		TOTAL	38	16	22	13	20	33
33	Grievance/Complaint Redressal Cell	• “Public grievance redressal machinery is headed by AGM on West Central Railway. • Medium of lodging complaints by public are: • A single number 139 has been started for “Complaints, Suggestions & Feedback” system through Phone by Railway Board • Complaints received through 139 are immediately forwarded to concerned department for remedial action. • Complaint cum suggestion books available at all stations, goods sheds, trains and all other public places managed by Railway staff – monitored by DRM’s offices. • COMS:- Complaint Management System Web based . Helpline :- Security matter :182						
34	Retiring Rooms on WCR:- (Total 23 stations.)	Jabalpur	Bhopal	Kota				
		Satna	Bina	Sawai Madhopur				
		Katni	Itarsi	Bharatpur				
		Maihar	Vidisha	Shri Mahabirji.				
		Pipariya	Guna	Vikramgarh A lot				
		Sagar	Sanchi	Suwasra				
		Damoh	Ashoknagar					
		Shridham, Rewa	Rani kamlapati					
		9	8	6				
35	ATMs on WCR:- (11 station 13 ATMs)	Jabalpur-2	Bhopal-1	Sawai Madhopur				
		Satna	Itarsi-2	Gangapur City				
		Pipariya	Bina-1					
		Narsinghpur						
		Gadarwara						
		Sihora Road						
		6 Stn/7 ATM	3 Stn/4 ATM	2 Stn/2 ATM				
36	Battery operated Car	2 (JBP-1, Kota-1, RKMP-2)						
37	Parking	49 Stations/65 contract (JBP-25/29, BPL-9/18, Kota-15/18)						

38. Additional Passenger Amenities:-

DIV	Water Vending Machine	Wi-Fi	Amrit Corner (Breast Feeding Corner)	Bottle Crusher Machine
JBP	JBP-8 STA-4 KTE-6 KMZ-6	Jabalpur division:- 103 stations Total- (103)	JBP-2, STA-2, KTE-1, REWA-1, MYR-2, KMZ-1	JBP-2
BPL	ET-12 BPL-12	Bhopal division:- 88 stations Total- (88)	BHS-1, ET-1, BPL-1, BINA-1, ASKN-1, BAQ-1, PFR-1, BRRG-1, KKN-1	BPL-1 Bina-1 ET-1 RKMP-1 BHS-1 SCI-1 BAQ-1 HBD-1 SVPI-1
KOTA	E-auction under process	Kota division :- 88 stations Total- (88)	KOTA-2 BAZ-1 BWM-1	NIL
TOTAL (WCR)	6 station 48 WVM	279	22 corner at 18 station	11 Machines at 10 station